

Setting up barcode solution in ProScript Connect

1. Ensure the following application settings are enabled in ProScript Connect.

2. Go into the PMR of a patient that has been marked as “Delivery” in the Patient details.

3. Dispense an item for the patient and ensure that “F7 – Don’t Print Labels” is **UNTICKED**.

4. Once you have clicked F10 – Save a Delivery QR code label will be printed and can be scanned into the Pro Delivery Manager App.



Scanning 2D Barcode via the PDM Web and PDM App

PDM can use the PDM Web app or PDM App (mobile) to scan the ProScript Connect 2D barcode to add or find patients and add new deliveries.

Using PDM Web

If a patient does not exist in PDM;

Scan the 2D barcode into the PDM Web Quick search bar and if the patient doesn't exist it will ask you to add the patient;

The screenshot shows the PDM Web interface. The browser address bar displays 'p0001web.prodeliverymanager.com/3.1.4/app/'. The 'Quick search:' field contains 'Barcode 222222222'. To the right of the search bar are radio buttons for 'Customers' (selected) and 'Orders'. The 'PDM WEB' logo is visible in the top right corner. Below the search bar, a 'Search results' section shows a single result: 'Alan Green' with a person icon, highlighted with a green box. Below this, the text 'No matching records found' is displayed.

This will pre-populate the customer record in PDM from the information stored within ProScript Connect, you just need to click **SAVE**;

The screenshot shows the 'New customer' form in PDM Web. The form is pre-populated with information from the search results. The 'Entity membership' is set to 'DEMO PHARMACY'. The 'Title' is 'Mr', 'First name' is 'Alan', and 'Last name' is 'Green'. The 'Home address' section is populated with 'Line 1: 47 Quins Croft', 'Line 2: Leyland', 'Town/City: Lancashire', 'County: England', 'Post code: PR25 3UR', and 'Telephone number: 01772458665'. The 'NHS ref.' is '222222222' and the 'PMR ref.' is '00000001-0000-000014E1'. The 'Save' button at the bottom right is highlighted with a green box.

Click on **+ New order** to add a new delivery for the patient;

Search results > Alan Green (C000281)

Customer info

Name: Mr Alan Green
 Gender: Male
 Ref: C000281
 NHS ref: 2222222222
 PMR ref: 00000001-0000-000014E1
 Entity membership: DEMO PHARMACY

Addresses

Home (default)
 47 Quins Croft
 Leyland
 Lancashire
 England
 PR25 3UR
 Tel: 01772458665

Orders | Order notes | Schedules | Events | Communications | Archived orders

Created ↓	Ref	Managed By	Tags	Status	Previous Task		
					Task	Task Status	Task
No records found							

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Export No data to display

Add the number of packages for the delivery and then click **SAVE**

Search results > Mr Alan Green (C000281) > New order

Customer: Mr Alan Green

Order details

Order status: In progress

Managed by: DEMO PHARMA

Packages: 1

Order notes

Items | Task List | Schedule

Queued (1)

	Task	Location	Assigned...	T...	Status	Target Date / Time	Requirements
1	Deliver to Customer (1)	Home	Couriers	Current	Current	we 29/09/21	<input checked="" type="checkbox"/> Contact must be present <input type="checkbox"/> Must be customer <input type="checkbox"/> Signature <input type="checkbox"/> ID check <input type="checkbox"/> PDM user must be present <input type="checkbox"/> Signature

Assigned to: Couriers Target date: 29/09/2021 Tags: ?

Location: Home Target time: Completion requirements:

Default instructions: Please ensure the item is left with the patient or guardian Additional instructions:

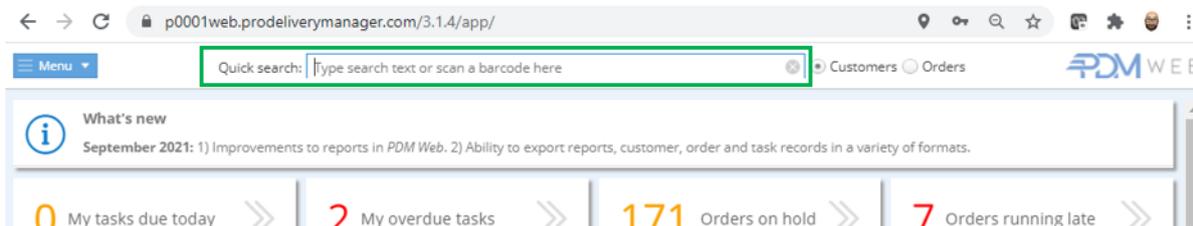
Add Task Add Sequence

Mark order as "completed" when final task is completed

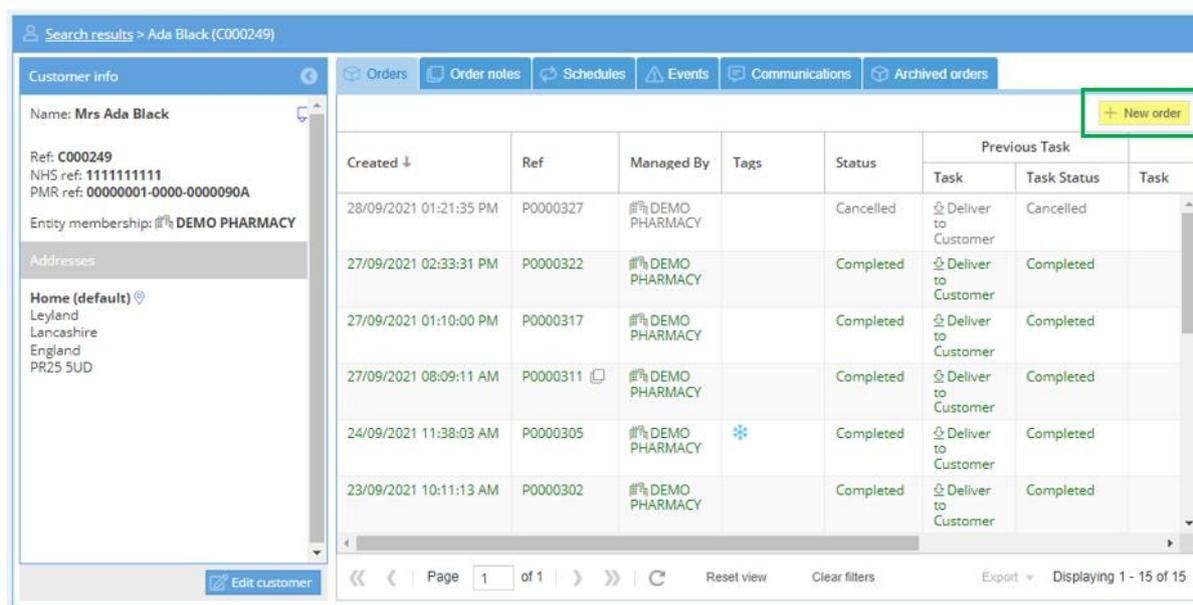
Save Cancel

If a patient does exist in PDM;

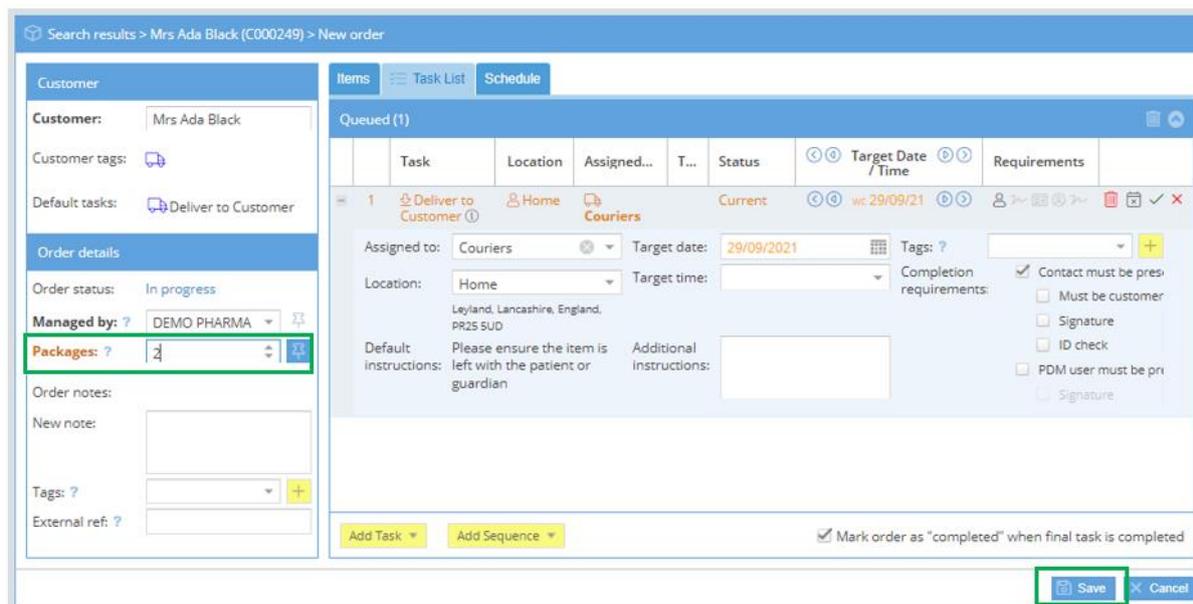
Click into the search box, scan the 2D barcode into the PDM Web Quick search bar and the patient record and order history will appear;



Click **+ New Order**

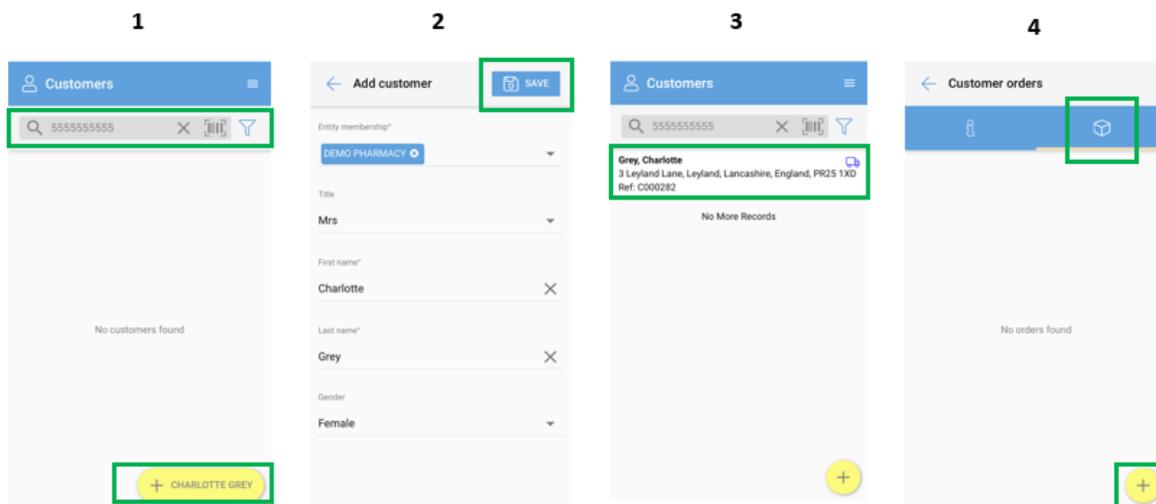


Add the number of packages for the delivery and then click **SAVE**;

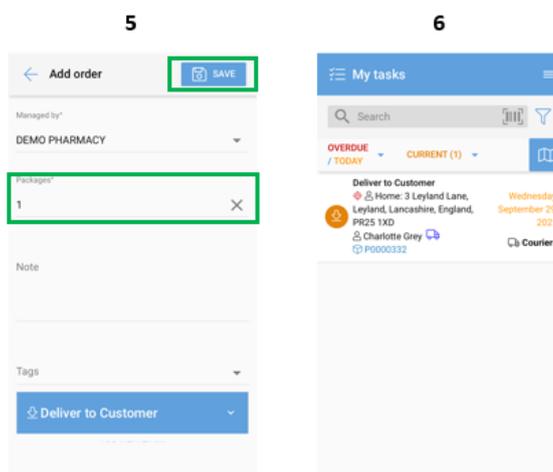


Using PDM mobile app

If a patient does not exist in PDM;



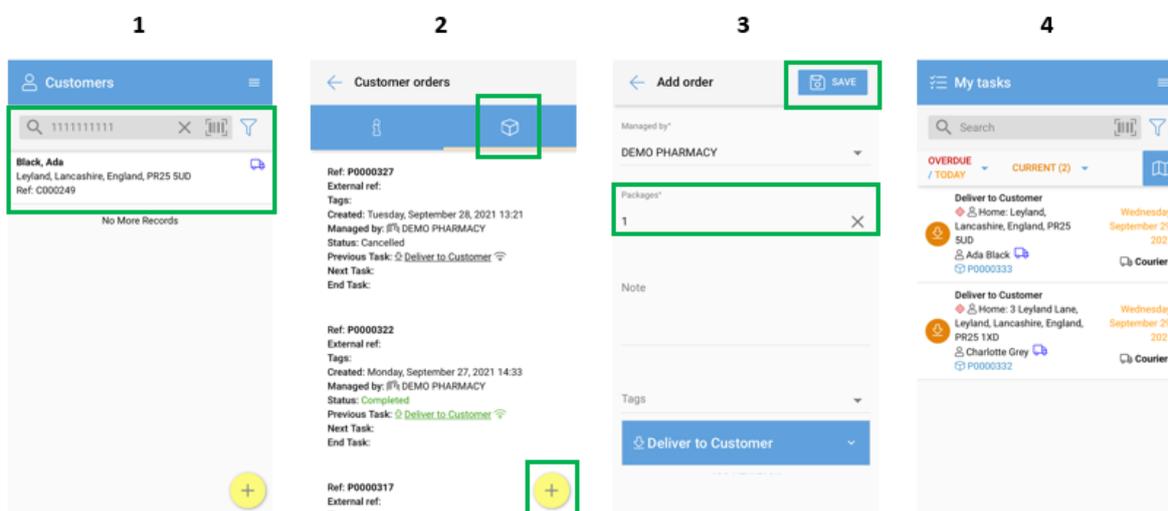
1. Scan the 2D barcode into the PDM mobile app Customer search bar and if the patient doesn't exist it will ask you to add the patient – click **+"Patient Name"**
2. Check details and click **SAVE**
3. Patient record will appear and you can click on it to create **ORDER**
4. To create order, click the **BOX** icon and then click the **+**



5. Add the number of packages and then click **SAVE**
6. The delivery will appear in **MY TASKS**

Using PDM mobile app

If a patient does exist in PDM;



1. Scan the 2D barcode into the PDM mobile app Customer search bar (click on barcode icon to activate scanner) and the patient will appear
2. Click on the order tab and then click **+** to add an order
3. Add the number of packages and then click **SAVE**
4. The delivery will appear in **MY TASKS**

Should you require support – please contact us either by emailing us on support@prodeliverymanager.com or phoning us on **01727 795911** which is available Monday to Friday 9am to 5pm excluding bank holidays